

**IMPORTANT NOTICE FROM Cascade Utilities, Inc.,
dba Reliance Connects.**

Reliance Connects is a quality telecommunications service provider that provides basic & enhanced services at reasonable rates within its service territory. Basic Services are offered at the following rates:

Monthly Service Charge Ranges

- Single Party Residence Service: \$18.99
- Single Party Business Services: \$34.47
- Federal Subscriber Line Charge- single line: \$6.50
- Directory Assistance Charges are based on your inter-exchange provider's rates.
- Touch Tone Service: Touch Tone is provided as a part of your local service rate.
- Toll limitation is available at no charge for qualifying low income customers.
- Emergency 911 Services: Surcharges for 911 services are assessed according to government policy.

Low-income individuals may be eligible for Federal and State Lifeline telephone assistance programs which include discounts from the above basic local service charges. Basic Services are offered to all consumers in the Reliance Connects service territories at the rates, terms, and conditions specified in our Company's Services. Please call us at 503-630-4213

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